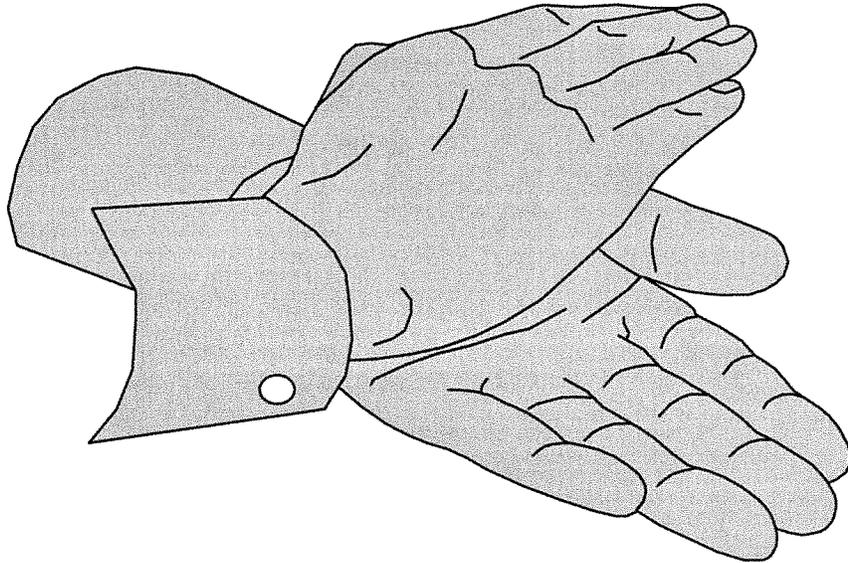


Accomplishments for 2012

Amherst County Department of Social Services



DIRECTORY

Social Services Board:

Frank Campbell (Chairman)
 Jack Hamilton (Vice-Chairman)
 Juanita Roberson
 Elynor Rose
 Wayne Stark

Management Team:

Glenda Hash	Benefit and Fraud Programs
Kathy Jones	VIEW Program
Susan Mays	Administrative Support
Gwendolyn Morse	Administrative Support
Barbara McPherson	Service Programs
LeeAnn Reedy	Foster Care Programs
Beverly Rose	Benefit Programs
Lavone Smoot	Benefit Programs
Glenn Sullivan	Director

REVENUE AND EXPENDITURES FOR CALENDAR YEAR 2012

Revenue:

State/Federal \$40,041,639 (98.73%)
 County \$514,652 (1.27%)

Expenditures/Benefits

Medicaid	\$31,649,290
Food Stamps	\$5,717,149
Program Operations	\$1,651,758
Energy Assistance Programs	\$527,199
Day Care	\$256,237
Temporary Assistance for Needy Families	\$274,030
Title IV-E Foster Care	\$145,295
Auxiliary Grants	\$128,910
Adoption Subsidy/ Special Needs Adoption	\$113,511
VIEW Purchase of Services	\$34,267
Companion Services	\$24,023
Promoting Safe & Stable Families	\$18,178
Day Care Quality Initiative	\$10,899
Emergency Assistance	\$5,545
Independent Living	\$1,241
TOTAL =	\$40,556,291

Note: There was a 10% increase in expenditures over the last three years
 (Total expenditures in 2009 was \$36,757,937)

Program Operations Summary – 2012

Amherst County Department of Social Services

Adoption and Foster Care – Adoption services to natural parents, children in need of adoption, and to couples seeking to adopt.

- ◆ 18 children served in foster care
- ◆ 11 current open foster care cases
- ◆ 3 children received independent living services
- ◆ 11 subsidies for adoptive families
- ◆ 1 finalized adoptions
- ◆ 21 custody investigations completed
- ◆ 3 new foster home evaluations
- ◆ 3 adoptive home studies
- ◆ 2 approved foster care providers

Adult Protective Services – Adult services and adult protective services to prevent abuse, neglect, and exploitation.

- ◆ 122 reports received and investigated
- ◆ 50 CVTC referrals
- ◆ 14 reports substantiated
- ◆ 47 current open cases
- ◆ 85 nursing home/personal care screenings
- ◆ 55 guardianships

Auxiliary Grant Services – Income supplement for individuals in residential care.

- ◆ 25 current open cases
- ◆ 16 applications processed

Child Day Care Services – Day care benefits for children, counseling with parents and training/consultation with day care providers.

- ◆ 139 preschool children served
- ◆ 93 school-age children served
- ◆ 83 day care applications processed

Child Protective Services – Investigations and on-going services to protect children from abuse/neglect and to strengthen families.

- ◆ 233 referrals received
- ◆ 35 validated investigations
- ◆ 109 referrals validated as family assessments
- ◆ 32 validated referrals were substantiated or in need of services
- ◆ 4 validated out-of-family investigations
- ◆ 10 validated sexual abuse referrals received
- ◆ 11 on-going child protective services cases

Companion Services - Protection for adults, prevented institutionalization and assisted with self-care.

- ◆ 7 adults served

Fraud and Collections – Fraud investigations, restitution, and hearings.

- ◆ 55 referrals
- ◆ \$8,014 total collections
- ◆ 74 pending fraud cases
- ◆ 3 cases referred for prosecution

Fuel Assistance Program – Fuel assistance and HVAC equipment repair/replacement to low-income individuals and families.

- ◆ 1,098 heating applications
- ◆ 258 crisis applications
- ◆ 582 cooling applications

Medicaid – Health care payments for low-income individuals/families.

- ◆ 6,082 total participants (*15%)
- ◆ 1,677 new applications processed

Operation Holiday – Gifts/food assistance during Thanksgiving and Christmas.

- ◆ 904 individuals served
- ◆ 21 organizations/companies/individuals participated

Service Intake – Information and referral and other services for customers that are not assigned to a social worker.

- ◆ 1,689 service assistance cases

SNAP – Food for low-income individuals and families.

- ◆ 1,483 new applications processed
- ◆ 1,878 open cases (*14%)
- ◆ 4,099 persons receiving benefits (*10%)

Welfare Reform (VIEW/TANF) – Services to transition TANF recipients from welfare to work.

- ◆ 110 open TANF Cases
- ◆ 222 new TANF applications processed
- ◆ 226 persons receiving TANF benefits
- ◆ 119 total VIEW participants
- ◆ 57% employed (95% employed full-time)
- ◆ \$8.03 average hourly wage
- ◆ \$1,128 average monthly wage

(* Percentage increase in the last three years)